



Commonwealth of Kentucky  
Cabinet for Health and Family Services



**HBE / Issuer Forum**

**November 7, 2012**

# Agenda

Introductions

Opening Remarks

Overview of the Exchange Program

Exchange Self-Service Portal Demonstration

Exchange Lifecycle for Plan Maintenance and Billing

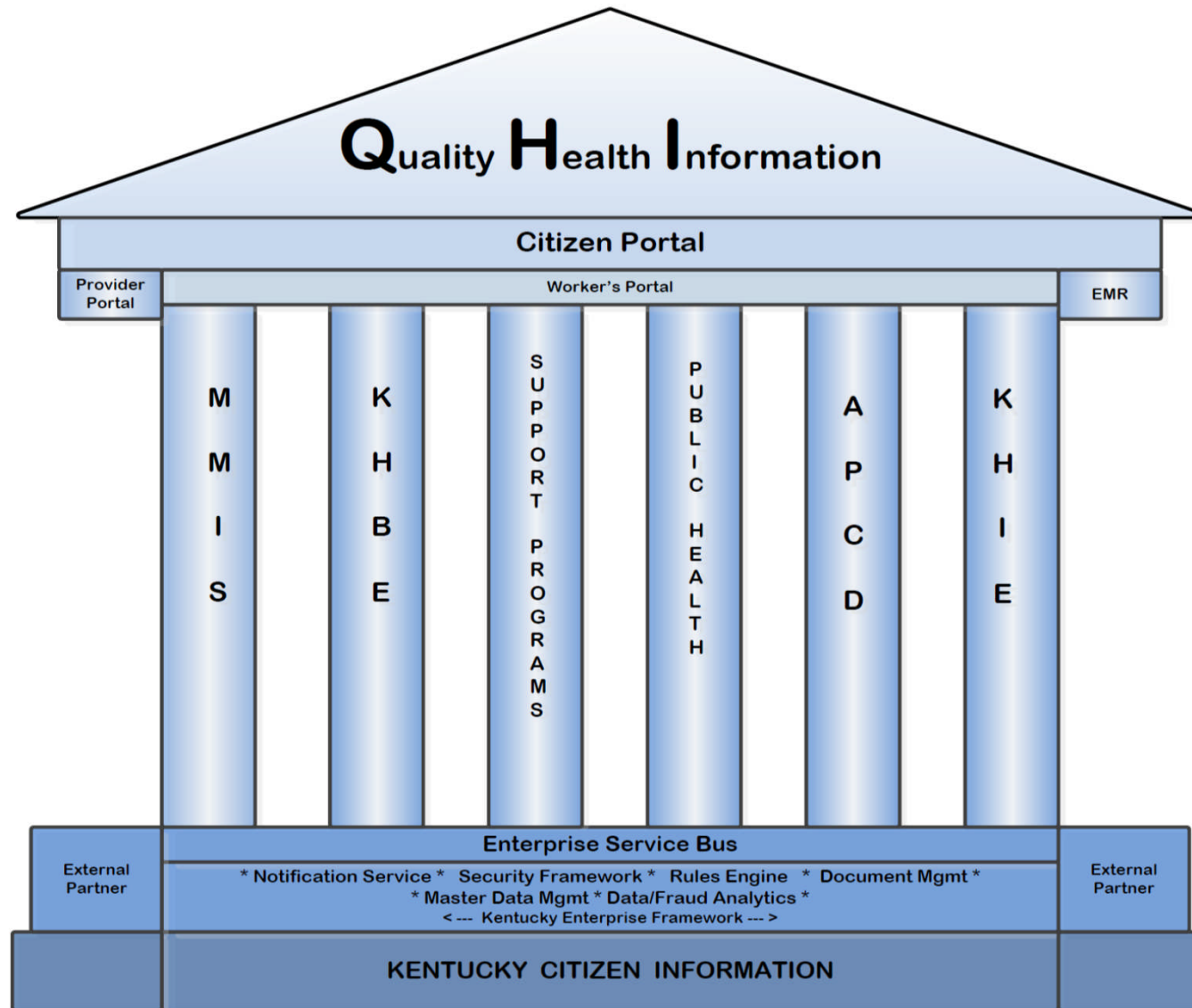
Discussion Points

Next Steps

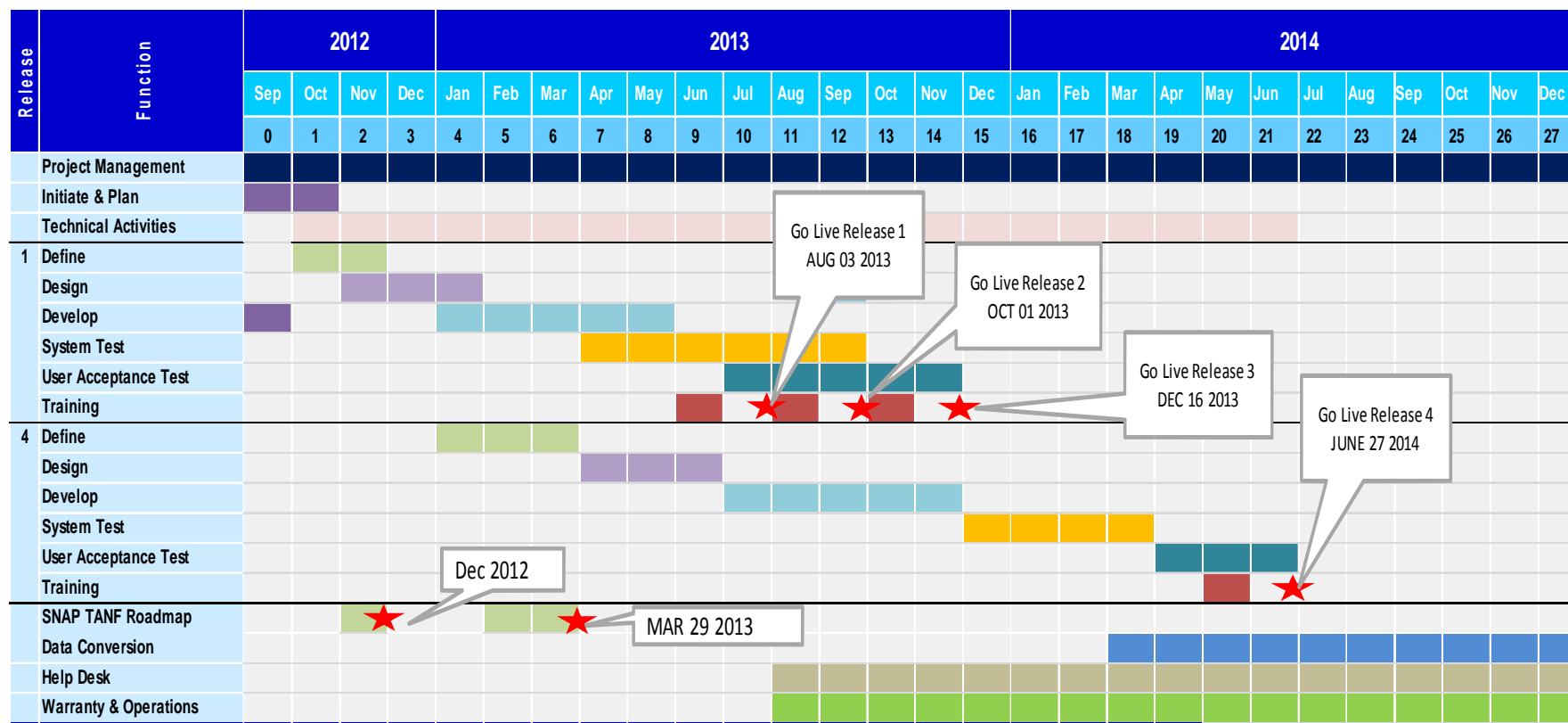
As used in this document, "Deloitte" means Deloitte Consulting LLP, a subsidiary of Deloitte LLP. Please see [www.deloitte.com/us/about](http://www.deloitte.com/us/about) for a detailed description of the legal structure of Deloitte LLP and its subsidiaries.

# HBE Overview — The Exchange Program

# Quality Health Information Infrastructure



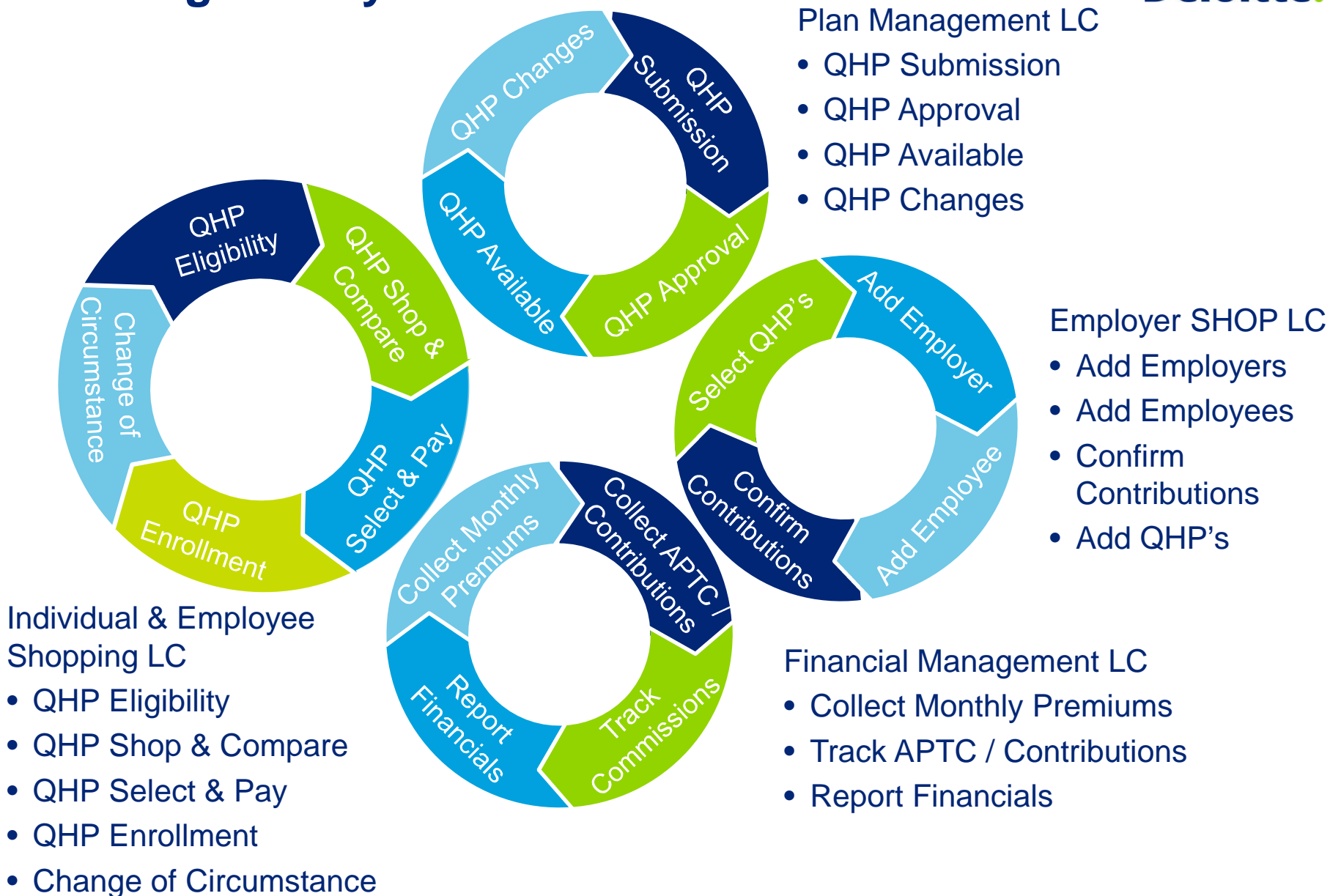
# Project Scope and Timeline



- Release 1 – Plan Management
- Release 2 – Self Service Portal; Financial Management; SHOP; Shopping; E&E Shared Capabilities (Correspondence, Reporting, Identity Management etc.); Master Client Index Conversion
- Release 3 – E&E System supporting MAGI Medicaid Eligibility
- Release 4 – E&E System supporting all Medicaid programs; Fraud Analytics
- Conversion of MAGI Medicaid Cases – March 2014 through December 2014 based on Renewal dates
- Conversion of non-MAGI Medicaid Cases – Big bang, along with go-live of Release 4.

# HBE Demo — Eligibility & Enrollment

# Exchange Lifecycle for PMB



# HBE Discussion Points — Open Forum



# Discussion Points

## Financial Management

- Premium processing
  - Timing of initial enrollment and receipt of premiums
  - Monthly transfer of premiums and enrollment information
  - Standardized enrollment files
- Termination for non-payment of premiums
  - Grace period
  - Notification of employers/employees

## Shopping

- Off-cycle enrollment
  - What are the triggering events?
  - How long do employees have to enroll?

## SHOP

- SHOP Exchange employee choice purchasing models
  - What options will be available to groups?

# Discussion Points

Other items ...

- Employer and employee validation procedures and documentation
- Agent of record
- Frequency of rate changes in the small group market
- Data needed to generate rates in both markets

## Next Steps

Feedback invited on value of this forum

Explore interest in recurring forum sessions

Identify points of contact for each Issuer;

- Business Contact
- Technical Contact



**About Deloitte**

Deloitte refers to one or more of Deloitte Touche Tohmatsu, a Swiss Verein, and its network of member firms, each of which is a legally separate and independent entity. Please see [www.deloitte.com/about](http://www.deloitte.com/about) for a detailed description of the legal structure of Deloitte Touche Tohmatsu and its member firms. Please see [www.deloitte.com/us/about](http://www.deloitte.com/us/about) for a detailed description of the legal structure of Deloitte LLP and its subsidiaries.

Copyright © 2012 Deloitte Development LLC. All rights reserved.  
Member of Deloitte Touche Tohmatsu